Update from the Office of Emergency Communications

National Public Safety Telecommunications Council (NPSTC) In-Person Meeting

September 28, 2016

Chris Essid
Deputy Director
Office of Emergency Communications
2016 Focus: Enhancing Emergency Communications Interoperability

Alaska, Hawaii, Illinois, Utah, and West Virginia

2006 NGA Policy Academy on Interoperability

- DHS OEC
- 2008 NECP
- SWICs, SIGBs, SCIPs
- IECGP Funding
Interoperability Communications Capabilities Analysis Program (ICCAP)

This summer, as part of the ICCAP program, OEC has been conducting pilot observations during planned events in urban areas:

<table>
<thead>
<tr>
<th>Date</th>
<th>Location</th>
<th>Event</th>
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<tbody>
<tr>
<td>9/1</td>
<td>Honolulu, HI</td>
<td>Honolulu World Conservation Congress</td>
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<tr>
<td>9/9</td>
<td>Carmel, IN</td>
<td>BMW Golf Championship Tournament</td>
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<td>9/18</td>
<td>Los Angeles, CA</td>
<td>Return of the Los Angeles Rams</td>
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<td>9/24</td>
<td>Washington, DC</td>
<td>Opening of the African American Museum</td>
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<td>10/22</td>
<td>Austin, TX</td>
<td>United States Grand Prix Formula One</td>
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**Governance and Planning IPT**

OEC recently launched a new Statewide Governance and Planning IPT to enhance support for states and territories through strategic planning and technical assistance.

- Leveraging feedback from SWICs and other state-based leaders
- New approach will be presented at SAFECOM/NCSWIC in-person meetings in October
A New Look for GETS

2016 Government Emergency Telecommunications Service (GETS) Card

Card Front

Government Emergency Telecommunications Service
Office of Emergency Communications

John Smith
Department of Defense

Dial Access Number: 1-710-627-4387
After Tone, Enter PIN: * * * * * *
When Prompted, Dial: Area Code + Number

Card Back

GETS
If you cannot complete your GETS call using 1-710-627-4387, try using one of these alternate access numbers:
1-888-288-4387 AT&T
1-877-646-4387 AT&T VoIP
1-855-333-4387* Sprint VoIP
1-800-900-4387 Verizon
1-855-400-4387 Verizon VoIP
* Can be used for toll-free destinations (e.g., 800, 855)

WIRELESS PRIORITY SERVICE (WPS)
*272 + Area Code + Number + SEND
From a WPS-Enabled Phone

www.dhs.gov/gets | www.dhs.gov/wps
Warning: For Official Use Only by Authorized Personnel

24 Hour Assistance
For help or to report trouble:
1-800-818-4387 or 703-818-4387

Familiarization Calls
Make periodic GETS and WPS test calls to:
703-818-3924

U.S. Government Property
If found, return to:
DHS (Attn: NPPD/CS&C/OEC)
245 Murray Lane SW
Bldg. 410, MS 0615
Washington, DC 20598

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National Communications Baseline Assessment

**Goal:** Conduct a national baseline assessment of the current ecosystem of communications capabilities needed and in use by emergency response providers.

**Objectives:**
- Address “Title XVIII – Emergency Communications” requirements
- Develop an improved assessment framework that allows OEC to determine the available vs. needed communications capabilities
- Establish a consistent, repeatable, and effective baseline assessment process to help standardize OECs national planning lifecycle
NCBA Timeline

- OEC will conduct an extensive analysis on the data collected beginning March 2017
- OEC will utilize the data and analysis from this effort to:
  - Identify areas where OEC can target resources via TA, SCIPs, SAFECOM Guidance
  - Identify capability levels and capability gaps
  - Report to Congress on what is needed
NCBA Champions Working Group

- OEC is engaging external and internal stakeholders extensively, and continues expanding its efforts:
  - OEC stood up the “NCBA Champions Working Group” to elicit stakeholder feedback and expertise on all aspects of the project
  - The NCBA Champions Working Group is comprised of POC’s from the following stakeholder groups:
    - Major public safety partnerships & associations (e.g., SAFECOM, NCSWIC, Tribal Nations*, CIPAC/ ESSCC, State of Washington SIEC)

- **Ask:** We need NPSTC Members to participate
  - Interested? Please email us at: [OEC@hq.dhs.gov](mailto:OEC@hq.dhs.gov)