# Maine Emergency Management Agency



# MAINE - CANADA

Border Interoperability Guide (B.I.G.)

November 2011 Version 1.0

#### Introduction

In March and June of 2011, the Maine Emergency Management Agency (MEMA) held Cross Border workshops with stakeholders From Maine and neighboring Canadian provinces to help identify technical and procedural issues with regard to interoperability concerns and tasked to find recommendations to correct them. This is an item in the Maine State Communications Interoperability Plan (SCIP) as well as the National Emergency Communication Plan (NECP). Together, we must bring our partners together to identify all the cross border technical and procedural issues and recommendations to correct. The top three concerns that the working group identified were.

- 1. Frequency Coordination common book of protocols for both countries along the border
  - 2. Radio sharing between entities (Radio Cache) for border localities
    - 3. Written MOU's between locals, State, and Countries/Provinces

With the working group recommendations, MEMA has created this book, called the Border Interoperability Guide (BIG). It is a guide that will enable public safety entities from Maine and Canada to quickly reference operating channels in their respective areas as well as contact numbers, location of radio caches, CONOPS, as well as other information in the case of an emergency.

Created as an outcome of these Workshops, the Border Interoperability Guide (BIG) is a channel interoperability reference for emergency responders that are responding to a multiple agency response or where mutual aid has been requested across the Maine/Canada border.

The BIG includes frequencies, channel names, recognized zones, and types of incident with corresponding frequency suggestions. To request copies or to comment on the BIG, please contact the Maine Emergency Management Agency at <a href="https://www.maine.gov/mema">www.maine.gov/mema</a>

#### How to Use the Border Interoperability Guide

What is the "Border Interoperability Guide"?

The (BIG) is a pocket sized listing of public safety land mobile radio (LMR) frequencies that are often used in disasters or other incidents where radio interoperability is required. This guide was designed by Cross Border Working Groups and the Maine Emergency Management Agency, identifying channels that were previously designated in specific areas along the Maine/Canada border to help alleviate the concern of lack of communication ability between entities.

On pages 7-13 the charts list the agencies and the corresponding agencies with frequencies and contact numbers according to the respective zones.

This Guide is incomplete but the belief is that once the first printing is in the hands of the first responders and the relative agencies that the missing and important information will be provided to make this Guide complete. After all the information is forwarded on and the data is inputted into the guide, numerous copies of a smaller flip book will be made and distributed to all agencies involved. MEMA would like to thank you in advance for your time and input into this vital document. Thanks again

Statewide Interoperable Coordinator (SWIC)

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#### IMPORTANT TIME INFORMATION

Please remember that New Brunswick, Canada operates on **Atlantic Time (AT)**, which is one hour ahead of **Eastern Time (ET)**. (NOTE: 1:00 pm AT = Noon ET). Both New Brunswick and Maine observe Daylight Saving Time.

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### **GEOGRAPHICAL AREAS:**

- **Zone 1:** Quoddy Head to Danforth (Washington County/New Brunswick) in the areas between or near to West Quoddy Head including waters, islands, and land areas continuing north along the designated border lines along the St. Croix River reaching to town of Danforth.
- **Zone 2:** Danforth to Daaquam (Aroostook County) this zone encompasses all of Aroostook County and is adjacent to parts of New Brunswick and Quebec, Canada
- **Zone 3:** Daaquam to Sixtynine Mountain (Gorham Gore) (Somerset County) this zone covers south of the Daaquam border crossing to Sixtynine Mountain which is located between Gorham Gore and Forsyth TWP.
- **Zone 4:** Sixtynine Mountain (Gorham Gore) to Seven Ponds TWP (Franklin County) to the Northwest corner of Bowmantown TWP and the Northeast corner of New Hampshire/Quebec, Canada

# **Public Safety Zone Partnerships**

# **Zone 1 (Washington County)**

#### FIRE DEPARTMENTS

United States Orga	anizations:	Canada Organizat	Canada Organizations:		
FIRE DEPT	FREQUENCY	FIRE DEPT	FREQUENCY	CONTACT	
Calais	Rx/Tx154.055 Rx155.760 Tx153.845 PL 107.2	St. Stephen			
Same as above		Oak Bay			
Same as above		St. Andrews			
Danforth	154.310	Fosterville			
Dennysville	154.190	Campobello			
Eastport	154.190	Deer Isle			
Indian TWP	154.310	St. Stephen			
Lubec	154.100	Deer Isle			
Perry	154.190	Campobello			
Pleasant Point	154.190	West Isles			
Princeton	154.310	Moores Mills			
Robbinston	154.310	St. Stephen			
Woodland	155.025	St. Stephen			
Vanceboro	154.310	McAdam			

#### **POLICE DEPARTMENTS**

United States Organizations:			Canada Organizations:		
Police	FREQUENCY	CONTACT	Police	FREQUENCY	CONTACT
Calais	154.055		RCMP		
Eastport	154.025		RCMP		
State Police Troop J			RCMP		
Tribal Police	153.875		RCMP		

Indian TWP		RCMP	
Pleasant Point	153.875	RCMP	
Woodland	155.025	RCMP	
<b>Washington County</b>	155.565	RCMP	
S.O.			

#### **EMS**

United States Organizations:			Canada Organizations:	Canada Organizations:		
EMS	FREQUENCY	CONTACT	EMS	FREQUENCY	CONTACT	
Baileyville	153.215		Ambulance New			
			<b>Brunswick - Moncton</b>			
Calais	155.760		Same as above			
Dennysville	154.040		Same as above			
Downeast EMS	153.215		Same as above			
Pleasant Point	154.995		Same as above			

#### **EMERGENCY MANAGEMENT AGENCIES**

United States Organizations:			Canada Organizations:		
EMA	FREQUENCY	CONTACT	EMA	FREQUENCY	CONTACT
Washington County EMA	160.140		St. Stephen Office		

#### DISPATCH AND REGIONAL COMMUNICATION CENTERS

United States Organizations:			Canada Organizati	Canada Organizations:		
Dispatch	FREQUENCY	CONTACT	Dispatch	FREQUENCY	CONTACT	
Washington County RCC	Depends on the Zone listed above		Saint John			
			Fredericton			

#### HOSPITALS

United States Organizations:			Canada Organizations:		
Hospital	FREQUENCY	CONTACT	Hospital	FREQUENCY	CONTACT
Calais Regional	155.355		Charlotte County		
Downeast	155.355		Fredericton		

Community			
Community			

# Zone 2 (Aroostook)

United States Organizations:		Canada Organizations:			
FIRE DEPT	FREQUENCY	CONTACT	FIRE DEPT	FREQUENCY	CONTACT
Allagash	154.400		St.		
	Tx 192.8		Pamphile/Pohenegam		
			ook		
Bridgewater	154.310		Centerville/Lakeville		
Easton	154.250		Centreville		
	Tx 192.8				
Fort Fairfield	154.190		Perth - Andover		
	Tx 192.8				
	Rx 192.8				
Fort Kent	Tx 155.145		Clair		
	Rx 53.950				
	Tx 179.9				
	Rx 179.9				
Frenchville	154.130		Edmunston		
	Tx 192.8				
Grand Isle	154.445		Ste-Anne Parish		
	Tx 192.8				
Hodgdon	154.235		Debec /Woodstock		
	Tx 192.8				
	Rx 192.8				
Houlton	154.205		Debec /Woodstock		
	Tx 192.8				
	Rx 192.8				
Limestone	Tx 151.595		Grand Falls		

	Rx154.490 Tx 100 Rx 100		
Littleton	154.965	Debec/Woodstock	
Mars Hill	154.010 Tx 192.8 Rx 192.8	Centerville/Lakeville	
Madawaska	Tx 155.880 Rx 154.100 Tx 100 Rx 100	Edmunston	
Monticello	154.025	Centerville/Lakeville	
Reed Plantation		Fosterville	
Van Buren	Tx 155.055 Rx 154.025 Tx 192.8 Rx 192.8	St. Leonard	

#### **POLICE**

United States Organizations:			Canada Organizations:		
Police	FREQUENCY	CONTACT	Police	FREQUENCY	CONTACT
<b>Aroostook County</b>	North-		RCMP		
S.O.	Rx155.9025				
	Rx 146.2				
	Tx 160.110				
	Tx 146.2				
	Central-				
	Rx 155.100				

	Rx 141.3 Tx 157.605 Tx 141.3 South Rx 155.8725 Rx136.5 Tx 155.8725 Tx 136.5		
Houlton	155.250 Rx 192.8 Tx 192.8	RCMP	
Fort Fairfield	155.595 Rx 192.8	RCMP	
Fort Kent	Rx 155.250 Rx 179.9 Tx 159.030 Tx 179.9	RCMP	
Limestone	Rx 155.100 Rx 100.0 Tx 155.010 Tx 100.0	RCMP	
Madawaska	RX 154.040 Rx 123.0 Tx 155.565 Tx 123.0	RCMP	
Maine State Police F	Zone 1 Rx 154.665 Tx 155.445 Tx 192.8 Zone 3 Rx 154.905 Tx 155.850	RCMP	

	Tx 192.8		
Van Buren	155.250	RCMP	
	Tx 192.8		
Maliseet Tribal P.D.			

#### **EMS**

United States Organizations:		Canada Organizations:			
EMS	FREQUENCY	CONTACT	EMS	FREQUENCY	CONTACT
Downeast			Ambulance New Brunswick-Moncton		
Ambulance Service	Rx 155.385		Same as above		
Inc – (Fort Kent)	Tx 155.385				
	Tx 123.0				
Ashland	Rx 155.085		Same as above		
	Rx 100.0				
	Tx 159.210				
	Rxx 100.0				
Houlton	Rx 155.385		Same as above		
	Tx 155.385				
	Tx 103.5				
Madawaska	Rx 155.070		Same as above		
	Rx 127.3				
	Tx 153.8525				
	Tx 127.3				
Crown Ambulance	Rx 155.175		Same as above		
(Presque Isle, Mars	Rx 114.8				
Hill, Fort Fairfield)	Tx 150.790				
	Tx 114.8				
Van Buren	Rx 154.025		Same as above		
	Rx 192.8				
	Tx 155.055				
	Tx 192.8				

United States Organizations:		Canada Organization	Canada Organizations:		
EMA	FREQUENCY	CONTACT	EMO	FREQUENCY	CONTACT
<b>Aroostook County</b>	Tx 159.705		<b>Edmunston Office</b>		
EMA	Rx 160.140				
	Tx 110.9				
	Rx 110.9				
			Woodstock Office		

#### DISPATCH AND REGIONAL COMMUNICATION CENTERS

United States Organizations:		Canada Organization	Canada Organizations:		
Dispatch	FREQUENCY	CONTACT	Dispatch	FREQUENCY	CONTACT
Aroostook County RCC	Depends on the Zone listed above		Edmundston		
			<b>Fredericton</b>		

#### HOSPITALS

United States Organizations:		Canada Organizations:			
Hospital	FREQUENCY	CONTACT	Hospital	FREQUENCY	CONTACT
Cary Memorial	155.340		<b>Grand Falls</b>		
Northern Maine	155.385		Hopital regional		
Medical Center			d'Edmunston		
Houlton Regional	155.340		Upper River valley		
			Hospital (Waterville)		
<b>Aroostook Medical</b>	155.385		Hopital dieu of St.		
Center			Joseph's (PERTH)		

# **Zone 3 (Somerset County)**

#### **FIRE DEPARTMENTS**

United States Organizations:		Canada Organizations:			
FIRE DEPT	FREQUENCY	CONTACT	FIRE DEPT	FREQUENCY	CONTACT

Jackman	154.325	Saint Georges	
Moose River	154.325	Saint Theophile	
Rockwood	154.160	<b>Daaquom</b>	
West Forks	154.325	St. Juste	
		St. Combe	
		T. Beasssille	
		St. Martin	
		St. Auerai	

#### POLICE

United States Organizations:		Canada Organizations:			
Police	FREQUENCY	CONTACT	Police	FREQUENCY	CONTACT
Somerset County	Tx158.970		RCMP		
S.O.	Rx154.830				
<b>Maine State Police C</b>	154.650		RCMP		

#### **EMS**

United States Organizations:			Canada Organiza	Canada Organizations:		
EMS	FREQUENCY	CONTACT	EMS	FREQUENCY	CONTACT	
Jackman Ambulance	154.295		Saint George			
Jackman Regional Health Center	154.295		Same as above			
C.A. Dean (Greenville)	154.540		Same as above			

#### **EMA**

<b>United States Organiz</b>	ed States Organizations:		Canada Organizations:		
EMA FREQUENCY CONTACT		Dispatch	FREQUENCY	CONTACT	
Somerset County 153.965					

#### DISPATCH AND REGIONAL COMMUNICATION CENTERS

United States Organizations:		Canada Organiza	Canada Organizations:		
Dispatch	FREQUENCY	CONTACT	Dispatch	FREQUENCY	CONTACT
Somerset County	Tx150.775		St. George		
Communication	Rx154.325				

Center					
		HOS	PITALS		
<b>United States Organ</b>	izations:		Canada Organi	zations:	
Hospital	FREQUENCY	CONTACT	Hospital	FREQUENCY	CONTACT
Jackman Regional	154.295				
Health Center					
C.A. Dean	154.540				
(Greenville)					

# **Zone 4 (Franklin County) Organizations:**

### FIRE DEPARTMENTS

United States Organizations:		Canada Organizations:			
FIRE DEPT	FREQUENCY	CONTACT	FIRE DEPT	FREQUENCY	CONTACT
Carrabasset Valley	154.250				
Eustis/Stratton	Rx158.880				
	Tx155.010				
Rangeley	Rx154.085				
	Tx155.955				
Oxford County Fire	Rx154.0700				
	110.9				
	Tx151.4525				
	82.5*Spruce				

#### **POLICE**

United States Organizations:		Canada Organizations:			
Police	FREQUENCY	CONTACT	Police	FREQUENCY	CONTACT
Carrabassett Valley	155.175		RCMP		
Franklin County S.O.	155.250		RCMP		
Oxford County S.O.	Rx154.0700				
	192.8				
	Tx151.2350				

	T	Т	1		
	218.1*Spruce				
Maine State Police B					
		EMS			
United States Organiz	zations:		Canada Organizations	<b>:</b> :	
EMS	FREQUENCY	CONTACT	EMS	FREQUENCY	CONTACT
Northstar EMS	Rx155.220		Megantic		
	Tx157.655				
		EMA			
<b>United States Organiz</b>	zations:		Canada Organizations	<b>S</b> :	
EMA	FREQUENCY	CONTACT	EMA	FREQUENCY	CONTACT
Franklin County	Rx158.8275				
	Tx154.8525				
Oxford County	Rx153.9950				
	DISPATCI	H AND REGIONAL CO	OMMUNICATION CENTERS	5	
<b>United States Organiz</b>	zations:		Canada Organizations:		
Dispatch	FREQUENCY	CONTACT	Dispatch	FREQUENCY	CONTACT
Franklin County CC	155.250				
Oxford County					
		HOSPIT	ALS		
United States Organizations:		Canada Organizations:			
Hospital	FREQUENCY	CONTACT	Hospital	FREQUENCY	CONTACT
Franklin Memorial					
Hospital (Farmington)					
Rumford Hospital					

# **ZONE 1: MAINE AGENCIES**

MAINE PSAP:	
Washington County Regional Communication Center	
Hospital:	
Calais Regional Hospital	
Downeast Community Hospital (Machias)	
EMA:	
Washington County Emergency Management Agency	
Maine Department of Conservation – Forestry	
Maine Department of Inland Fisheries and Wildlife	
Maine Marine Patrol	
Maine State Police - Troop J (Ellsworth)	
Maine Medical Examiner	
MEARNG:	
Weapons of Mass Destruction	
FLIR Search and Rescue	
Maine Drug Enforcement Agency	
Houlton	
Alfred	207-
Machias	207-
Maine State Fire Marshall	207-
Maine Attorney General's Office	207-
Passamaquoddy/Indian Township Warden Service	207-
Railroad Police, Boston and Maine	207-
Railroad Police, Montreal, Maine & Atlantic railway	207-848-
Railroad Police – Maine Eastern Railroad	207-596-
Zone 1: CANADA AGENCIES	
Canada PSAP	
Fredericton	506-460-
Saint John	506-649-
EMS	506-862-
Hospital	
Charlotte County Hospital (St. Stephen)	506-465-

**Emergency Management Offices:** 

Woodstock

506-325-

St. Stephen	506-466-
EMO 24 hour duty officer	1-800-561-
Deval Canadian Mauntad Dalias	

#### **Royal Canadian Mounted Police:**

District 1 (St. George)	506-755-
District 2 (Oromocto/McAdam area)	506-357-

# **ZONE #2 (AROOSTOOK COUNTY) MAINE AGENCIES**

#### Maine PSAP:

Aroostook County Communication Center	1-800-432-
Aroostook County Emergency Management	207-493-
Hospital:	
Cary Memorial Hospital (Caribou)	207-498-
Northern Maine Medical Center (Fort Kent)	207-834-
Houlton Regional Hospital (Houlton)	207-532-
The Aroostook Medical Center (Presque Isle)	207-768-
Maine State Police – Troop F (Houlton)	207-532-
Maine Department of Conservation – Forestry	<mark>207-287-</mark>
Maine Department of Inland Fisheries and Wildlife	207-695-

#### **ZONE #2: CANADA AGENCIES**

#### Canada PSAP:

Edmundston	506-739-
Fredericton	506-460-
Woodstock	1-888

### Hospital:

Grand Falls General Hospital	506-473-
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#### EMO:

Woodstock	506-325-
Edmundston	506-735-

#### **RCMP**

District 7 (Woodstock)	506-325-
District 10 (Grand Falls)	506-473-

#### **ZONE #3: (SOMERSET) MAINE AGENCIES**

#### Maine PSAP:

Somerset County Regional Communications Center 207-474-

EMA:

Somerset County Emergency Management Agency 207-474-

Hospital:

Jackman Regional Health Center207-668-C.A. Dean (Greenville)207-695-

Maine State Police – Troop C (Skowhegan) 207-474-

#### **ZONE#3: CANADA AGENCIES**

#### Canada PSAP:

#### Hospital:

Saint George 418-228-

#### EMO:

### **ZONE#4 (FRANKLIN/OXFORD): MAINE AGENCIES**

#### Maine PSAP:

Franklin County Communication Center	207-778-
EMA:	
Franklin County Emergency Management Agency	207-778-
Oxford County Emergency Management Agency	207-743-
Hospital:	
Franklin Memorial Hospital (Farmington)	207-778-
Rumford Hospital	207-369-
Maine State Police	
Troop C (Skowhegan)	207-474-
Troop B (Gray)	207-657-
Maine Department of Conservation – Forestry	<mark>207-287-</mark>
Maine Department of Inland Fisheries and Wildlife	<mark>207-287-</mark>

# **ZONE#4: CANADA AGENCIES**

Canada PSAP: EMO Hospital RCMP

# **UNITED STATES FEDERAL AGENCIES**

Department of Homeland Security Federal Bureau of Investigation (FBI) - BOSTON 617-742- Federal Bureau of Investigation (FBI) - BOSTON 202-418- Federal Communications Commission (FCC) 202-418- Federal Emergency Management Agency (FEMA) - Region I 617-956- United States Border Patrol - Houlton 800-851- United States Coast Guard (USCG) - BOSTON 617-223- United States Marshals Service 207-945- Immigration Customs Enforcement (ICE) - Houlton 207-521- United States Customs - 617-565- United States State Department of Transportation 617-494- United States State Department of Transportation 617-494- United States Postal Inspection Service 207-871- Naval Criminal Investigative Service (NCIS) 207-921- National Oceanic & Atmospheric Administration (NOAA) 207-780- United States Secret Service 207-45- Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United States Attorney - Bangor 207-45- Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United States Environmental Protection Agency 617-918- United States Custom and Border Patrol (CBP) - Ports of Entry Calais 207-454- Coburn Gore 207-297- Fort Kent 207-834- Houlton 207-532- Jackman 207-688- Madawaska 207-454- Houlton 207-532- Hodgdon 207-532- Jackman 207-668- Rangeley 207-864- Van Buren 207-864-	American National Red Cross	800-526-
Federal Bureau of Investigation (FBI) - BOSTON 617-742- Federal Communications Commission (FCC) 202-418- Federal Emergency Management Agency (FEMA) - Region I 617-956- United States Border Patrol - Houlton 800-851- United States Coast Guard (USCG) - BOSTON 617-223- United States Marshals Service 207-945- Immigration Customs Enforcement (ICE) - Houlton 207-521- United States Customs - 617-565- United States State Department of Transportation 617-494- United States State Department of Transportation 617-494- United States Postal Inspection Service 207-871- Naval Criminal Investigative Service (NCIS) 207-921- National Oceanic & Atmospheric Administration (NOAA) 207-780- United States Secret Service 207-45- Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United States Attorney - Bangor 207-45- Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United States Environmental Protection Agency 617-918- United States Custom and Border Patrol (CBP) - Ports of Entry Calais 207-454- Coburn Gore 207-297- Fort Kent 207-834- Houlton 207-532- Jackman 207-688- Madawaska 207-688- Madawaska 207-728-  United States Border Patrol Calais 207-454- Houlton 207-532- Jackman 207-688- Rangeley 207-688- Rangeley 207-868-	Federal Aviation Administration	781-238-
Federal Bureau of Investigation (FBI) - BOSTON 617-742- Federal Communications Commission (FCC) 202-418- Federal Emergency Management Agency (FEMA) - Region I 617-956- United States Border Patrol - Houlton 800-851- United States Coast Guard (USCG) - BOSTON 617-223- United States Marshals Service 207-945- Immigration Customs Enforcement (ICE) - Houlton 207-521- United States Customs - 617-565- United States State Department of Transportation 617-494- United States State Department of Transportation 617-494- United States Postal Inspection Service 207-871- Naval Criminal Investigative Service (NCIS) 207-921- National Oceanic & Atmospheric Administration (NOAA) 207-780- United States Secret Service 207-45- Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United States Attorney - Bangor 207-45- Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United States Environmental Protection Agency 617-918- United States Custom and Border Patrol (CBP) - Ports of Entry Calais 207-454- Coburn Gore 207-297- Fort Kent 207-834- Houlton 207-532- Jackman 207-688- Madawaska 207-688- Madawaska 207-728-  United States Border Patrol Calais 207-454- Houlton 207-532- Jackman 207-688- Rangeley 207-688- Rangeley 207-868-		
Federal Communications Commission (FCC)  Federal Emergency Management Agency (FEMA) – Region I  Inited States Border Patrol - Houlton  800-851- United States Coast Guard (USCG) - BOSTON  617-223- United States Marshals Service  207-945- Immigration Customs Enforcement (ICE) – Houlton  207-521- United States Customs -  United States State Department of Transportation  617-494- United States Postal Inspection Service  United States Postal Inspection Service (NCIS)  Naval Criminal Investigative Service (NCIS)  Validinal Oceanic & Atmospheric Administration (NOAA)  United States Secret Service  United States Attorney – Bangor  Alcohol, Tobacco, and Firearms & Explosives (ATF)  United States Air Marshal Service  United States Environmental Protection Agency  United States Environmental Protection Agency  United States Custom and Border Patrol (CBP) – Ports of Entry  Calais  207-454- Coburn Gore  Fort Kent  Houlton  207-532- Jackman  Madawaska  207-688- Madawaska  207-454- Houlton  207-532- United States Border Patrol  Calais  207-454- Houlton  207-532- Jackman  Ackman  207-688- Rangeley  207-688-	Department of Homeland Security	202-282-
Federal Emergency Management Agency (FEMA) – Region I United States Border Patrol - Houlton 800-851- United States Coast Guard (USCG) - BOSTON 617-223- United States Marshals Service 207-945- Immigration Customs Enforcement (ICE) – Houlton 207-521- United States Customs - 617-565- United States State Department of Transportation 617-494- United States Postal Inspection Service 207-871- Naval Criminal Investigative Service (NCIS) National Oceanic & Atmospheric Administration (NOAA) 207-780- United States Secret Service United States Attorney – Bangor 207-45- Alcohol, Tobacco, and Firearms & Explosives (ATF) United States Air Marshal Service United States Environmental Protection Agency United States Environmental Protection Agency United States Custom and Border Patrol (CBP) – Ports of Entry Calais 207-454- Coburn Gore 207-297- Fort Kent 40ulton 207-532- Jackman Madawaska 207-688- Madawaska 207-454- Houlton 207-532- United States Border Patrol Calais 207-454- Houlton 207-532- Jackman 207-688- Rangeley 207-688-	Federal Bureau of Investigation (FBI) - BOSTON	617-742-
United States Border Patrol - Houlton United States Coast Guard (USCG) - BOSTON 617-223- United States Marshals Service 207-945- Immigration Customs Enforcement (ICE) – Houlton 207-521- United States Customs - 617-565- United States State Department of Transportation 617-494- United States Postal Inspection Service 207-871- Naval Criminal Investigative Service (NCIS) 207-921- National Oceanic & Atmospheric Administration (NOAA) 207-780- United States Secret Service 207-780- United States Attorney – Bangor 207-45- Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United State Air Marshal Service 617-887- United States Environmental Protection Agency 617-918- United States Custom and Border Patrol (CBP) – Ports of Entry Calais 207-454- Coburn Gore 207-297- Fort Kent Houlton 207-532- Jackman 207-688- Madawaska 207-728-  United States Border Patrol Calais 207-454- Houlton 207-532- Jackman 207-688- Rangeley 207-688- Rangeley	Federal Communications Commission (FCC)	202-418-
United States Coast Guard (USCG) - BOSTON United States Marshals Service Immigration Customs Enforcement (ICE) - Houlton 207-521- United States Customs - 617-565- United States State Department of Transportation 617-494- United States Postal Inspection Service 207-871- Naval Criminal Investigative Service (NCIS) 207-921- National Oceanic & Atmospheric Administration (NOAA) 207-780- United States Secret Service 207-45- Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United States Air Marshal Service 617-887- United States Environmental Protection Agency 617-918- United States Custom and Border Patrol (CBP) - Ports of Entry Calais 207-454- Coburn Gore 207-297- Fort Kent 207-834- Houlton 207-532- Jackman 207-688- Madawaska 207-728-  United States Border Patrol Calais 207-454- Houlton 207-532- Hodgdon 207-532- Jackman 207-688- Rangeley 207-864-	Federal Emergency Management Agency (FEMA) – Region I	617-956-
United States Marshals Service 207-945- Immigration Customs Enforcement (ICE) – Houlton 207-521- United States Customs - 617-565- United States State Department of Transportation 617-494- United States Postal Inspection Service 207-871- Naval Criminal Investigative Service (NCIS) 207-921- National Oceanic & Atmospheric Administration (NOAA) 207-780- United States Secret Service 207-780- United States Attorney – Bangor 207-45- Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United State Air Marshal Service 617-887- United States Environmental Protection Agency 617-918- United States Custom and Border Patrol (CBP) – Ports of Entry Calais 207-454- Coburn Gore 207-297- Fort Kent 207-834- Houlton 207-532- Jackman 207-688- Madawaska 207-728-  United States Border Patrol Calais 207-454- Houlton 207-532- Hodgdon 207-532- Jackman 207-688- Rangeley 207-864-	United States Border Patrol - Houlton	800-851-
Immigration Customs Enforcement (ICE) – Houlton 207-521- United States Customs - 617-565- United States State Department of Transportation 617-494- United States Postal Inspection Service 207-871- Naval Criminal Investigative Service (NCIS) 207-921- National Oceanic & Atmospheric Administration (NOAA) 207-780- United States Secret Service 207-780- United States Attorney – Bangor 207-45- Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United State Air Marshal Service 617-887- United States Environmental Protection Agency 617-918- United States Custom and Border Patrol (CBP) – Ports of Entry Calais 207-454- Coburn Gore 207-297- Fort Kent 207-834- Houlton 207-532- Jackman 207-688- Madawaska 207-728-  United States Border Patrol Calais 207-454- Houlton 207-532- Jackman 207-688- Hodgdon 207-532- Jackman 207-688- Rangeley 207-864-	United States Coast Guard (USCG) - BOSTON	617-223-
United States Customs - 617-565- United States State Department of Transportation 617-494- United States Postal Inspection Service 207-871- Naval Criminal Investigative Service (NCIS) 207-921- National Oceanic & Atmospheric Administration (NOAA) 207-780- United States Secret Service 207-780- United States Attorney – Bangor 207-45- Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United State Air Marshal Service 617-887- United States Environmental Protection Agency 617-918- United States Custom and Border Patrol (CBP) – Ports of Entry Calais 207-454- Coburn Gore 207-297- Fort Kent 207-834- Houlton 207-532- Jackman 207-688- Madawaska 207-728-  United States Border Patrol Calais 207-454- Houlton 207-532- Hodgdon 207-532- Jackman 207-668- Rangeley 207-864-	United States Marshals Service	207-945-
United States State Department of Transportation United States Postal Inspection Service 207-871- Naval Criminal Investigative Service (NCIS) 207-921- National Oceanic & Atmospheric Administration (NOAA) 207-780- United States Secret Service 207-780- United States Attorney – Bangor 207-45- Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United State Air Marshal Service 617-887- United States Environmental Protection Agency 617-918- United States Custom and Border Patrol (CBP) – Ports of Entry Calais 207-454- Coburn Gore 207-297- Fort Kent 207-834- Houlton 207-532- Jackman 207-688- Madawaska 207-728-  United States Border Patrol Calais 407-454- Houlton 207-532- Hodgdon 207-532- Jackman 207-668- Rangeley	Immigration Customs Enforcement (ICE) - Houlton	207-521-
United States Postal Inspection Service 207-871- Naval Criminal Investigative Service (NCIS) 207-921- National Oceanic & Atmospheric Administration (NOAA) 207-780- United States Secret Service 207-780- United States Attorney – Bangor 207-45- Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United State Air Marshal Service 617-887- United States Environmental Protection Agency 617-918- United States Custom and Border Patrol (CBP) – Ports of Entry Calais 207-454- Coburn Gore 207-297- Fort Kent 207-834- Houlton 207-532- Jackman 207-688- Madawaska 207-728-  United States Border Patrol Calais 207-454- Houlton 207-532- Jackman 207-632- Hodgdon 207-532- Jackman 207-668- Rangeley 207-864-	United States Customs -	617-565-
Naval Criminal Investigative Service (NCIS)  National Oceanic & Atmospheric Administration (NOAA)  United States Secret Service  United States Attorney – Bangor  Alcohol, Tobacco, and Firearms & Explosives (ATF)  United State Air Marshal Service  United States Environmental Protection Agency  United States Custom and Border Patrol (CBP) – Ports of Entry  Calais  Coburn Gore  Fort Kent  Houlton  Jor-532-  Jackman  Madawaska  United States Border Patrol  Calais  United States Border Patrol  Calais  Coburn Gore  Cor-688-  Madawaska  United States Border Patrol  Calais  Addawaska  Dor-728-  United States Border Patrol  Calais  Addawaska  Dor-668-  Rangeley  207-864-	United States State Department of Transportation	617-494-
National Oceanic & Atmospheric Administration (NOAA) United States Secret Service United States Attorney – Bangor Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United State Air Marshal Service United States Environmental Protection Agency United States Custom and Border Patrol (CBP) – Ports of Entry Calais Coburn Gore Coburn Gore Fort Kent Houlton 207-834- Houlton 207-688- Madawaska United States Border Patrol Calais United States Border Patrol Calais Adawaska Coburn Gore Coburn G	United States Postal Inspection Service	207-871-
United States Secret Service 207-780- United States Attorney – Bangor 207-45- Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United State Air Marshal Service 617-887- United States Environmental Protection Agency 617-918- United States Custom and Border Patrol (CBP) – Ports of Entry Calais 207-454- Coburn Gore 207-297- Fort Kent 207-834- Houlton 207-532- Jackman 207-688- Madawaska 207-728-  United States Border Patrol Calais 207-454- Houlton 207-532- Hodgdon 207-532- Jackman 207-668- Rangeley 207-864-	Naval Criminal Investigative Service (NCIS)	207-921-
United States Attorney – Bangor Alcohol, Tobacco, and Firearms & Explosives (ATF) 207-262- United State Air Marshal Service 617-887- United States Environmental Protection Agency 617-918- United States Custom and Border Patrol (CBP) – Ports of Entry Calais 207-454- Coburn Gore 207-297- Fort Kent 40ulton 207-532- Jackman 40dawaska 207-454- Houlton Calais 207-454- Houlton 207-532- Hodgdon 207-532- Jackman 207-668- Rangeley 207-864-	National Oceanic & Atmospheric Administration (NOAA)	207-780-
Alcohol, Tobacco, and Firearms & Explosives (ATF) United State Air Marshal Service United States Environmental Protection Agency United States Custom and Border Patrol (CBP) – Ports of Entry Calais Coburn Gore	United States Secret Service	207-780-
United State Air Marshal Service       617-887-         United States Environmental Protection Agency       617-918-         United States Custom and Border Patrol (CBP) – Ports of Entry       207-454-         Coburn Gore       207-297-         Fort Kent       207-834-         Houlton       207-532-         Jackman       207-688-         Madawaska       207-728-         United States Border Patrol       207-454-         Calais       207-532-         Houlton       207-532-         Hodgdon       207-532-         Jackman       207-668-         Rangeley       207-864-	United States Attorney – Bangor	207-45-
United States Environmental Protection Agency United States Custom and Border Patrol (CBP) – Ports of Entry Calais Coburn Gore	Alcohol, Tobacco, and Firearms & Explosives (ATF)	207-262-
United States Custom and Border Patrol (CBP) – Ports of Entry         Calais       207-454-         Coburn Gore       207-297-         Fort Kent       207-834-         Houlton       207-532-         Jackman       207-688-         Madawaska       207-728-         United States Border Patrol       207-454-         Calais       207-454-         Houlton       207-532-         Hodgdon       207-532-         Jackman       207-668-         Rangeley       207-864-	United State Air Marshal Service	617-887-
Calais       207-454-         Coburn Gore       207-297-         Fort Kent       207-834-         Houlton       207-532-         Jackman       207-688-         Madawaska       207-728-         United States Border Patrol         Calais       207-454-         Houlton       207-532-         Hodgdon       207-532-         Jackman       207-668-         Rangeley       207-864-	United States Environmental Protection Agency	617-918-
Coburn Gore       207-297-         Fort Kent       207-834-         Houlton       207-532-         Jackman       207-688-         Madawaska       207-728-         United States Border Patrol         Calais       207-454-         Houlton       207-532-         Hodgdon       207-532-         Jackman       207-668-         Rangeley       207-864-	United States Custom and Border Patrol (CBP) – Ports of Entry	
Fort Kent 207-834- Houlton 207-532- Jackman 207-688- Madawaska 207-728-  United States Border Patrol  Calais 207-454- Houlton 207-532- Hodgdon 207-532- Jackman 207-668- Rangeley 207-864-	Calais	207-454-
Houlton       207-532-         Jackman       207-688-         Madawaska       207-728-         United States Border Patrol         Calais       207-454-         Houlton       207-532-         Hodgdon       207-532-         Jackman       207-668-         Rangeley       207-864-	Coburn Gore	207-297-
Jackman       207-688-         Madawaska       207-728-         United States Border Patrol         Calais       207-454-         Houlton       207-532-         Hodgdon       207-532-         Jackman       207-668-         Rangeley       207-864-	Fort Kent	207-834-
Madawaska 207-728-  United States Border Patrol  Calais 207-454- Houlton 207-532- Hodgdon 207-532- Jackman 207-668- Rangeley 207-864-	Houlton	207-532-
United States Border Patrol  Calais 207-454- Houlton 207-532- Hodgdon 207-532- Jackman 207-668- Rangeley 207-864-	Jackman	207-688-
Calais       207-454-         Houlton       207-532-         Hodgdon       207-532-         Jackman       207-668-         Rangeley       207-864-	Madawaska	207-728-
Calais       207-454-         Houlton       207-532-         Hodgdon       207-532-         Jackman       207-668-         Rangeley       207-864-		
Houlton       207-532-         Hodgdon       207-532-         Jackman       207-668-         Rangeley       207-864-	United States Border Patrol	
Hodgdon       207-532-         Jackman       207-668-         Rangeley       207-864-	Calais	207-454-
Jackman       207-668-         Rangeley       207-864-	Houlton	207-532-
Rangeley 207-864-	Hodgdon	207-532-
	Jackman	207-668-
Van Buren 207-868-	Rangeley	207-864-
	Van Buren	207-868-

# **CANADA AGENCIES/Provincial**

Royal Canadian Mounted Police	1-800-665-
RCMP Explosive Device Unit (EDU)	1-506-851-
New Brunswick Emergency Measures	1-800-561-
Canadian Coast Guard (24)	1-800-565-
Canada Coast Guard (Traffic)	1-800-636-
MRSC St. John's (Search and Rescue)	1-800-563-
Canadian Consulate	
Canadian Border Patrol	
Canadian Red Cross	
Atlantic Zone	1-902-423-
Quebec Zone	1-514-362-
Canadian Emergency Measures Office – New Brunswick	
Edmundston Office	1-506-735-
Woodstock Office	1-506-325-
St. Stephen Office	1-506-466-
Natural Resources – Fredericton	1-506-453-
New Brunswick Power	1-800-442-
Emergency Social Services	1-800-442-
DOT Road Information	1-800-561-
Riverwatch	1-888-561-
Transport Canada (Crash off Airport)	1-506-851-
Transport Canada (Crash - Water)	1-506-851-
Canutec	1-613-996-
Environmental Canada (Dartmouth)	1-902-426-
Laboratory Centre for Disease Control (Health Canada)	1-800-545-
AES Hurricane Centre (Bedford)	1-902-426-

# **HAM Frequencies**

# Maine

Canada		
Acadiaville, NB	VE9ACD	145.430-
Allardville, NB	VE1BRD	147.315+
Campbellton, NB	VE9VDR	147.390+
Crabbe Mountain, NB	VE1PD	146.760+
Doaktown, NB	VE1X1	146.910-
Fredericton, NB	VE1BM	147.120+
Grand Manan Island	VE9GMI	146.955-
Miramichi	VE1MIR	147.150+
Perth Andover, NB	VE1KMT	147.060-
Pleasant Ridge, NB	VE1B1	146.700-
St. Isadore, NB	VE9SID	146.700-
Stanley, NB	VE1NRV	147.030+
Sussex, NB	VE1SMT	146.610-
Skiff Lake, NB	VE9IRG	145.370-
Fairfield (Sackville), NB	VE9SKV	145.230-
Grove Hill, NB	VE9STM	145.330-
Riceville, NB	VE9RCV	145.130-
St. Quentin, NB	VE9SQN	145.230-
Moncton, NB	VE1MTN	147.090-
Elmtree, Nb	<b>VEOELM</b>	145.140-

#### What is CONOPS?

CONOPS is "coordination of effort." It is a blue print, which outlines how we are to utilize the frequencies available to us today, in a given situation of a pre-defined magnitude. It also provides non-traditional agencies with a way to communicate when coordinating with all first responders in our State.

It does not take away anything from what you utilize for communications in the performance of your daily responsibilities. As a first responder community, we are agreeing to utilize current frequencies and protocols in a predefined manner, should an event occur which is far beyond our normal operating parameters.

#### When does an Incident Commander call for CONOPS?

An event/incident involving response from (4) or more agencies
An event/incident involving a duration of at least six (6) or more agencies
An event/incident involving response from at least three (3) level of government
An event/incident where normal use of common simplex (local talk – around)
channels will not support the incident commander's needs

#### PROCEDURES FOR CONOPS

When does an Incident Commander call for CONOPS?	CONOPS 1	StateWide State Police (SWSP)	154.710
<ul> <li>An event/incident involving response from four (4) or more agencies</li> </ul>			
- An event/incident involving a duration of	CONOPS 2	Nationwide Car to Car (NWCC)	155.475
at least six (6) or more hours			
- An event/incident involving response from	COMODS 3	Emergency Medical Services /	
at least three (3) levels of government - An event/incident where normal use of	CONOPS 3	Emergency Medical Services/ Land/Air Search and Rescue	
common simplex (Local talk – around		(EMS/LASAR)	155.610
channels will not support the incident			
commander's needs			4-4-00-
**Base Station Restriction: The use of these	CONOPS 4	State Police Car to Car (SPCC)	154.935
frequencies is intended for the on-the-scene tactical			
communications among first responders for	CONOPS 5	State Fire (SF)	154.310
interoperability. This use does not include base-to-			
mobile communications and does not authorize	CONODC (	Chata Wilda Camba Can (CWOO)	454705
transmitting on the frequencies from base stations, unless you are properly licensed for that frequency.	CONOPS 6	State Wide Car to Car (SWCC)	154.695
arness you are properly needsed for that frequency.			

#### REQUESTING CONOPS DURING MAJOR EVENTS

- Step 1: The incident commander calls MEMA to make the request to the MEMA Director, or their designee. Be prepared to identify yourself summarize the situation, request specific frequencies, identify the incident inbound calling frequency and give contact information.
- Step 2: The MEMA Director/designee will consider the request and approve or disapprove in accordance with the criteria listed in this CONOPS document (ABOVE)
- STEP 3: MEMA will request that the State of Maine Public Safety Dispatch immediately issue a teletype requesting a general broadcast alert for the region where the incident is occurring, which channel has been designated as the inbound frequency for all units responding to the incident.
- STEP 4: All communication centers within the incident region shall immediately broadcast that a CONOPS incident is in effect, and shall indicate the inbound calling frequency and which channels the IC has requested so that the responders know what channels are now dedicated to the IC in charge of that incident.
- STEP 5: As the incident escalates or deescalates, the incident commander may again call MEMA to adjust the request. If the CONOPS authorization is no longer required the incident commander will contact MEMA to request a stand-down of the CONOPS, which in turn will be broadcast by Public Safety Dispatch to all pertinent stations.
- > STEP 6: Upon completion of an authorized CONOPS event, the MEMA Director will ensure that an after-action review (AAR) is conducted.

#### **AVIATION FREQUENCIES**

121.5 Emergency & Distress

122.9 SAR Secondary and Training

123.1 SAR

122.925 – for use only for communications with or between aircraft coordinating natural resources agencies, including forestry management and fire suppression, fish and game management and protection and environmental monitoring and protection.

Typical Uses	Fixed Wing	Rotary Wing
Air to Air	122.750 F	122.925 M
	122.850 M	122.975 U
	122.925 M	122.850 M
	<mark>122.975 U</mark>	123.025 A
	<mark>123.075 U</mark>	123.075 U
Air to Ground		122.850 M
	122.850 M	122.925 M
	122.925 M	<mark>122.975 U</mark>
	<mark>122.975 U</mark>	123.025 A
	123.075 U	<mark>123.075 U</mark>

<sup>\*</sup>Reference - NIFOG (DHS January 2011)

A - Helicopter air - to - air, air traffic control operations

F - Fixed - wing air - to - air

M - Multicom

U – Unicom

Ask FAA/FCC for emergency use of 123.3 or 123.5 (Flight training)

New England region (781) 238-7520

# MARINE FREQUENCIES

CHANNEL NUMBER	FREQUENCY	USE
06	156.300	Intership safety, SAR,
		USCG
09	156.450	Secondary Calling &
		Safety
16	156.800	International
		Distress, Calling, &
		Safety
*21A/23A	157.050	LISCC ONLY
	157.150	USCG ONLY
22A	157.100	Liaisons (USCG –
		Public)
9,68,69,71,72,78A	156.450-156.925	Non Commercial
		(Chat)
7A,8,9,10,11,18A,19A,67,79A,80A,88A	156.400-	88A Commercial
	157.425	OOA COMMENCIAL
24-28,84-87,(88)	157.200-157.425	Marine Telephone
12,14,20,65,66,73,74,77	156.600-156.875	Port Operations
13,67	156.650	Navigational (Bridge
	156.375	to bridge)
17	156.850	Maritime Control
		(State & Local
		government)
70	156.525	Digital Selective
		Calling (DSC)
*81A/82A/83A	157.025/.125/.175	USCG/US Govt./USCG
88A	157.425	Commercial, Aircraft

**Shipboard repeaters:** 457.525/550/575/600

Inputs are +10.225 MHz (Foreign vessels may use +10.0 MHz offset – not permitted in U.S. Waters)

Maritime frequencies assignable to aircraft:

2738 2830 3023 4125 5680 kHz; channels 6 8 9 16 18A 22A 67 68 72 & 88A; see 47CFR80.379 for restrictions

References: 47CFR80, FCC PR - 5000

156.025 to 157.425 in 25 kHz steps;

Duplex channels ship transmit -4.600 MHz
Channel frequency use (Check for local variations)

\*Ch. 21A/22A/23A/81A/83A subject to coordination with USCG Sector Commander

#### NOAA Weather Radio "All Hazards" Broadcast

NWR broadcasts National Weather Service (NWS) warnings, watches, forecasts and other non-weather related hazard information 24 hours a day. Channels WX1 – WX7 are used in the U.S. and Canada; channels WX9 – WX9 are used for Canada Marine Weather broadcasts in some areas. These channels should be programmed as RECEIVE ONLY. Some radio manufacturers number the weather channels in the order they came into use, others number them in frequency order. For programming in land – mobile radios, frequency order is recommended.

WEATHER RADIO BROADCASTS – RECEIVE ONLY (WX1-WX7 US & CANADA; WX9-WX9 CANADA MARINE WEATHER)								
WX1	WX1 WX2 WX3 WX4 WX5 WX6 WX7							
162.400								

Marine 21B	Marine 83B
WX8	WX9
161.850	161.775

### U.S. – CANADA PORTS OF ENTRY

### **QUEBEC**

CANADA PORT	CANADA ROAD	U.S. PORT	U.S. ROAD	NOTES	B.I.G ZONE
Woburn	Route 161	Coburn Gore	Route 27	24 hours	4
Armstrong	Route 173	Jackman	Route 201	24 hours	4
Sainte-Aurelie	Route 277	Somerset County	Baker Lake Rd	See Note *1	3
Sainte-Zacharie	Route de la Frontiere	Saint Zacharie	Golden Road	See Note *2	3
Saint-Just-de- Bretenières	Rue des Moulins	Saint Juste	Boise Cascade Road	See Note *3	3
Saint-Pamphile	Route Elgin sud	Saint Pamphile	Blanchette Road	See Note *4	2
Estcourt (Pohénégamook)	Rang de la Frontiere	Estcourt Station	Frontier Road	See Note *5	2

Note \*1 - US Side: daytime service year round (6:00 am – 9:00 pm / Monday – Thursday & 6:00 am – 5:00 pm / Friday) Canadian Side: daytime service year round (9:00 am – 5:00 pm / Monday – Friday)

Note \*2 - No entry into Canada. Only commercial entry into US (must have verifiable reason to be using this port rather than any other) daytime service year round (6:00 am - 8:00 pm / Monday - Thursday & 6:00 am - 5:00 pm / Friday)

Note \*3 - US Side: daytime service year round (6:00 am - 8:00 pm / Monday - Thursday / 6:00 am - 2:00 pm / Friday) Canadian Side: daytime service year round (9:00 am - 5:00 pm / Monday - Friday)

Note \*4 - US Side: daytime service year round (6:00 am – 9:00 pm / Monday – Friday & 8:00 am – 4:00 pm / Saturday) Canadian Side: daytime service year round (9:00 am – 5:00 pm / Monday – Friday)

Note \*5 - US Side: daytime service year round (6:00 am - 9:00 pm / Monday - Friday & 8:00 am - 4:00 pm / Saturday) Canadian Side: daytime service year round (9:00 am - 5:00 pm / Monday - Friday)

### **NEW BRUNSWICK**

CANADA PORT	CANADA ROAD	U.S. PORT	U.S. ROAD	NOTES	B.I.G. ZONE
Clair	Route 205	Fort Kent	US #1	24 hours	2
Edmunston	Route 120	Madawaska	US #1	24 hours	2
Saint-Leonard	Rue du Pont	Van Buren	Bridge Street	24 hours	2
Grand Falls	Route 218	Hamlin	Boundary Road	8 am – to midnight	2
Gillespie	Route 375	Limestone	Route 229	24 hours	2
Four Falls	Brown Road	-	Russell Road	See Note *1	2
Perth-Andover	Route 190	Fort Fairfield	Route 167	24 hours	2
Riviere de Chute	Smugglers Road	Easton	Ladner Road	9 am –to 5 pm	2
Centreville	Route 110	Bridgewater	Boundary Line Road	24 hours	2
Bloomfield	Line Road	Monticello	Fletcher Road	See Note *2	2
Woodstock Road	Route 95	Houlton	I - 95	24 hours	2
Fosterville	Route 122	Orient	Boundary Road	See Note *3	2
Forest City	Forest City Road	Forest City	Forest City Road	9 am – 5 pm	1
Saint Croix	Route 4	Vanceboro	Route 6	24 hours	1
St. Stephen	Route 1	International Bridge Calais	Route 1	24 hours	1
Milltown	Milltown Boulevard	Calais (Milltown) Bridge	North Street	24 hours	1
St. Stephen	Milltown Boulevard	Calais (Ferry Point)	Main Street	24 hours	1
Campobello Island	Route 774	Lubec	Route 189	24 hours	1

Note \*1 - No entry into U.S., and no U.S. Customs station. Traffic from Canada has historically been permitted to proceed to Aroostook Valley Golf Club, but since 2006 this too has been prohibited. Canada port of entry daytime service mid-April to mid-October.

Note \*2 - Daytime service year round (9:00 am -5:00 pm). Closed on Sundays from November–May.

Note \*3 - daytime service year round (Mid May – End November: 8:00 am – Midnight, December – Mid May 9:00 am – 5:00 pm except Saturday 8:00 am – Midnight)

# **DISCONTINUED BORDER CROSSINGS**

CANADA PORT	CANADA ROAD	U.S. PORT	U.S. ROAD	NOTES	B.I.G. ZONE
Daaquam, Quebec	Rang Sainte- Marie	Daaquam, Maine	American Realty Road	Closed – barricaded	2
Four Falls, N.B.	Brown Road	Fort Fairfield, Maine	Russell Road	No U.S. traffic	2
Tinker, N.B.	Tinker Road	Fort Fairfield, Maine	Aroostook Falls Road	Closed – Barricaded	2
Beaconsfield, N.B.	Nicholson Road	Easton, Maine	Curtis Road	Closed – Barricaded	2
Listerville, N.B.	Mars Hill Road	Mars Hill, Maine	East Ridge Road	Closed – Barricaded	2
Jackson Falls, N.B.	Foxcroft Road	Littleton, Maine	Foxcroft Road	Closed	2
Woodstock, N.B.	Old Houlton road	Houlton, Maine	US 2	Closed	2
Union Corner, N.B.	Green Road	East Hodgdon, Maine	Boundary Line Road	Closed	2
Upper Mills, N.B.	Route 170	Baring, Maine	Main Street	Closed	1

# **RAIL CROSSINGS – QUEBEC – MAINE**

CANADA CO.	CANADA Community	U.S. CO.	U.S. Community	B.I.G. ZONE
MMA	Trudel	MMA	Beattie	4
MMA	St. Leonard	MMA	Van Buren	2
MMA	Green Road	MMA	Houlton	2
NBSR	St. Croix	EMR	Vanceboro	1
PAR	Mohannes	PAR	Baileyville	1
PAR	Upper Mills	PAR	Baring Plantation	1
NBSR	St. Stephen	PAR	Calais	1

MMA – Montreal, Maine and Atlantic Railway

PAR – Pan AM Railways

NBSR – New Brunswick Southern Railway

EMR – Eastern Maine Railroad

U.S. 1-800-311- Canada 1-866-9401-800-9551-877-838-

# **Telephone Numbers - Ports of Entry**

Quebec Port of Entry	Contact Number		
Woburn			
Armstrong			
Sainte-Aurelie			
Sainte-Zacharie			
Saint-Just-de-Bretenières			
Saint-Pamphile			
Estcourt (Pohénégamook)			
New Brunswick Port of Entry	Contact Number		
Clair			
Edmunston			
Saint-Leonard			
Grand Falls			
Gillespie			
Four Falls			
Perth-Andover			
Riviere de Chute			
Centreville			
Bloomfield			
Woodstock Road			
Fosterville			
Forest City			
Saint Croix			
St. Stephen			

Milltown	
St. Stephen	
Campobello Island	

# **FERRY CROSSINGS**

Waterway	Ferry Company	Canada Ferry Terminal	United States Ferry Terminal	Notes	B.I.G. ZONE
Passamaquoddy Bay	Deer Island- Eastport Ferry	Deer Island	Eastport	Mid – June to Mid - September	1

East Coast Ferries Ltd	1-877-747-	
Eastport Harbor Master - Marine VHF Channel	1-207-852-	
United States Search & Rescue	Eastport, Maine	1-207-853-
United States Search & Rescue	Jonesport, Maine	1-207-497-
Canada Search & Rescue	Halifax, Nova Scotia	Canada 1-800-565- U.S. 1-506-636-
Fundy Traffic St. John, New Brunswick	Marine Radio VHF Channel 16	1-506-636-

# **MOU EXAMPLE**

The following can be used to add agencies, jurisdictions, or individuals to the agreement. This application is submitted by the requesting agency to the chair of the <code>[governance body]</code> for participation in the <code>[name of capability/resource]</code>. <code>[Name of capability/resource]</code> participation is governed by the <code>[governance body]</code>. Submission and acceptance of this application grants the authority for the use of the <code>[name of capability/resource]</code> as outlined in this MOU and in accord with the <code>[capability/resource SOP]</code>. Each agency will need to update its own contact information with the <code>[governance body]</code>.

APPROVED BY:
Name City Executive Representative Date
Name Law Enforcement Representative Date
Name Emergency Management Representative Date
Name Emergency Medical Services Representative Date
Name Fire Service Representative Date
Name The Service Representative Date
Name Other Agency Representative Date
0 7 1

This MOU must be signed by the agency's head or his/her designee and submitted to the appropriate governing body for consideration.

# **ZONE #1 WASHINGTON COUNTY RADIO CACHE LOCATIONS**

## **ZONE #2 AROOSTOOK COUNTY RADIO CACHE LOCATIONS**

## Radio Cache – AFPD1 (Limestone & Fort Fairfield)

## Limestone (207) 328 - Fort Fairfield (207) 328 -

1-Motorola Radius CM300, Power Supply & Pelican Briefcase
10-Motorola CP200XLS Portables & Chargers
2- Power Strips

#### **Channels:**

State Wide State Police Nation Wide Car to Car

EMS / LASER

State Police Car to Car

State Wide Fire

State Wide Car to Car County EMA – North

County EMA – Central County EMA – South County EMA – Local

Fort Fairfield Fire Limestone Fire

Caribou Fire

Presque Isle Fire

Easton Fire

Van Buren Fire

**Grand Falls Fire** 

Fort Fairfield PD

Limestone PD

**NOAA** Weather Caribou

#### **Mobile Radio Functions:**

P1 – Fort Fairfield Fire P2 – Limestone Fire P3 – Nuisance Delete

P4 – Scan On/Off

#### **Portable Radio Functions:**

Side 1 – Nuisance Delete Side 2 – Light On/Off Front 1 – Scan On/Off Front 2 – Battery Level

# Radio Cache – Bridgewater Area

(207) 768 -

1-Motorola Radius CM300, Power Supply & Pelican Briefcase

10-Motorola CP200XLS Portables & Chargers

2- Power Strips

#### **Channels:**

State Wide State Police Nation Wide Car to Car

EMS / LASER

State Police Car to Car

State Wide Fire

State Wide Car to Car

County EMA – North

County EMA – Central

County EMA – South

County EMA – Local

Aroostook Co. Sheriff Office

Mars Hill Fire

Monticello Fire

Crown Ambulance

Forestry #9

Littleton Fire

**Houlton Fire** 

Presque Isle Fire

**NOAA** Weather

MURS Radio Channels 1 through 5

#### **Mobile Radio Functions:**

P1 - SW State Police

P2 - NW Car - Car

P3 – Nuisance Delete

P4 – Scan On/Off

#### **Portable Radio Functions:**

Side 1 – Nuisance Delete

Side 2 – Light On/Off

Front 1 – Scan On/Off

Front 2 – Battery Level

# Radio Cache – Fort Kent Area

(207) 834 -

1-Motorola Radius CM300, Power Supply & Pelican Briefcase

10-Motorola CP200XLS Portables & Chargers

2- Power Strips

#### **Channels:**

State Wide State Police

Nation Wide Car to Car

EMS / LASER

State Police Car to Car

State Wide Fire

State Wide Car to Car

County EMA - North

County EMA – Central

County EMA – South

#### **Mobile Radio Functions:**

P1 – FK Fire

P2 - FK FD T/A

P3 – Nuisance Delete

P4 – Scan On/Off

#### **Portable Radio Functions:**

Side 1 – Nuisance Delete

Side 2 – Light On/Off

County EMA – Local Fort Kent Fire FK FD Talk-Around North Lakes Fire Clair Fire Frenchville Fire St. Francis Fire NOAA Front 1 – Scan On/Off Front 2 – Battery Level

## Radio Cache - Houlton Area

(207)532

1-Motorola Radius CM300, Power Supply & Pelican Briefcase

10-Motorola CP200XLS Portables & Chargers

2- Power Strips

## **Channels:**

State Wide State Police

Nation Wide Car to Car

EMS / LASER

State Police Car to Car

State Wide Fire

State Wide Car to Car

County EMA – North

County EMA - Central

County EMA – South

County EMA – Local

**Houlton Fire** 

**Houlton Ambulance** 

**Houlton PD** 

**ACSO Central** 

**Houlton Public Works** 

Woodstock Fire

**NOAA** Weather Caribou

#### **Mobile Radio Functions:**

P1 – Fort Fairfield Fire

P2 – Limestone Fire

P3 – Nuisance Delete

P4 – Scan On/Off

#### Portable Radio Functions:

Side 1 – Nuisance Delete

Side 2 – Light On/Off

Front 1 – Scan On/Off

Front 2 – Battery Level

## Radio Cache – Madawaska Area

(207) 728 -

1-Motorola Radius CM300, Power Supply & Pelican Briefcase

#### 10-Motorola CP200XLS Portables & Chargers

#### 2- Power Strips

## Channels:

State Wide State Police

Nation Wide Car to Car

EMS / LASER

State Police Car to Car

State Wide Fire

State Wide Car to Car

County EMA – North

County EMA - Central

County EMA – South

County EMA – Local

Madawaska Fire Dept.

Madawaska FD Tac

Madawaska Ambulance

Madawaska Police

Madawaska Public Works

Madawaska School

Frenchville Fire

St. Agatha Fire

Fort Kent Fire

**Edmunston Fire** 

#### **Mobile Radio Functions:**

P1 – VB Fire

P2 -Grand Isle Fire

P3 – Nuisance Delete

P4 – Scan On/Off

#### **Portable Radio Functions:**

Side 1 – Nuisance Delete

Side 2 – Light On/Off

Front 1 – Scan On/Off

Front 2 – Battery Level

# Radio Cache - Van Buren Area

(207) 868 -

#### 1-Motorola Radius CM300, Power Supply & Pelican Briefcase

10-Motorola CP200XLS Portables & Chargers

2- Power Strips

**Channels:** 

State Wide State Police

Nation Wide Car to Car

EMS / LASER

State Police Car to Car

State Wide Fire

State Wide Car to Car

County EMA – North

County EMA - Central

County EMA – South

County EMA - Local

Aroostook Co. Sheriff Office

#### **Mobile Radio Functions:**

P1 – VB Fire

P2 -Grand Isle Fire

P3 – Nuisance Delete

P4 – Scan On/Off

#### **Portable Radio Functions:**

Side 1 – Nuisance Delete

Side 2 – Light On/Off

Front 1 – Scan On/Off

Front 2 – Battery Level

ACSO Car to Car Van Buren Fire Grand Isle Fire St. Leonard Fire Grand Falls Fire Caribou Fire

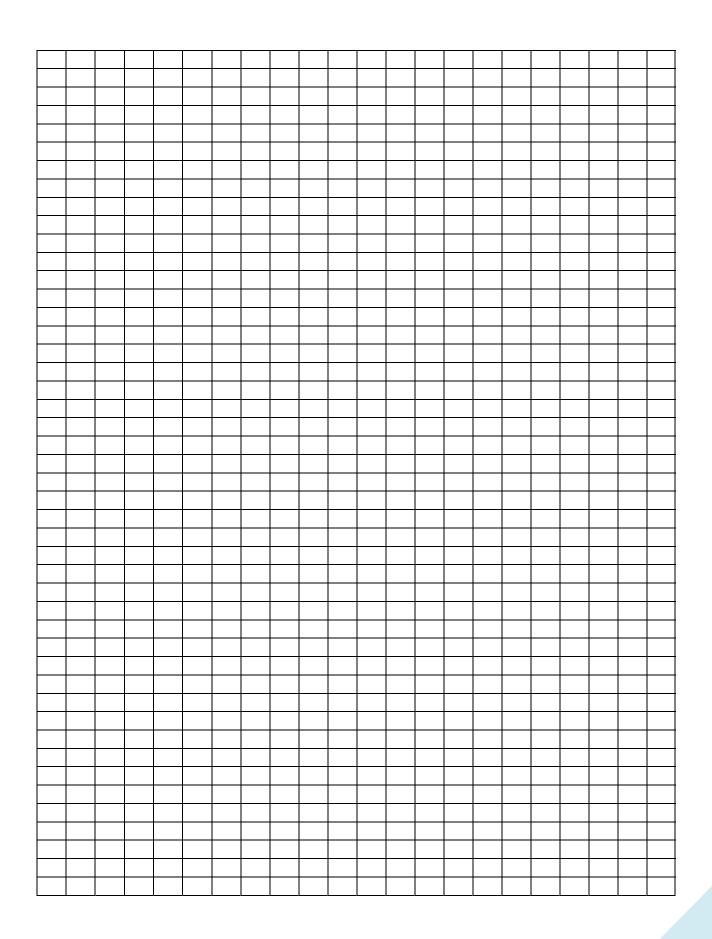
# **ZONE #3 SOMERSET COUNTY RADIO CACHE LOCATIONS**

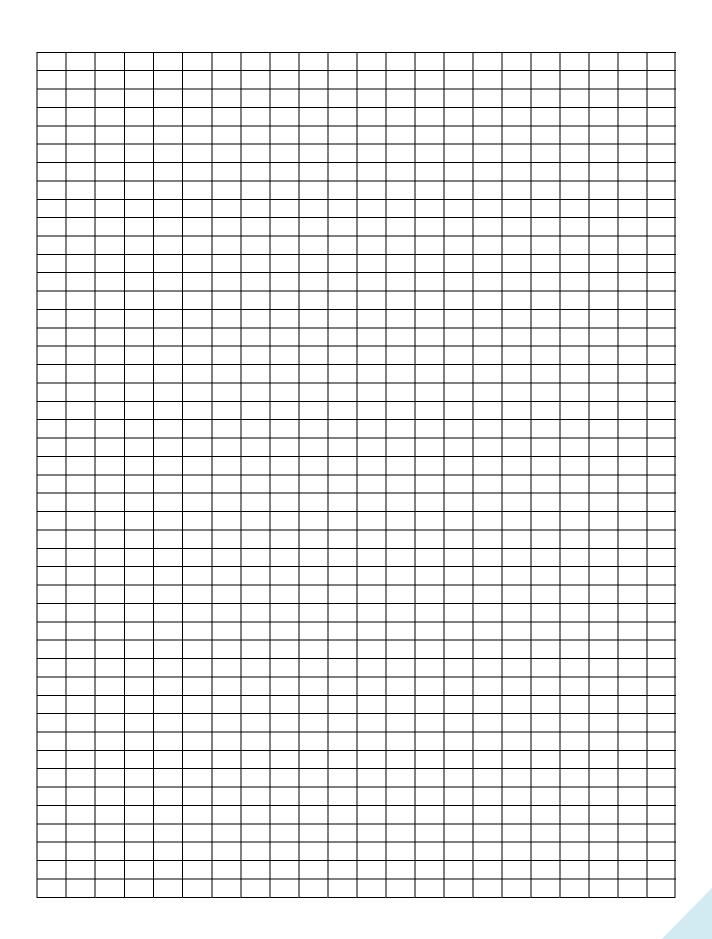
# **ZONE #4 FRANKLIN/OXFORD COUNTY RADIO CACHE LOCATIONS**

## **NOTES**

## **NOTES**

## **NOTES**





### Addition/Correction Information Sheet

Page Number of Item(s)
Item to be changed:
If Item needs to be changed what should it be changed to?
Item to be added:
If item needs to be added what information should be added?
Item to be deleted:
If item is to be deleted what is the information that needs to be deleted and reason?

Please return this page to

Steven Mallory

Maine Emergency Management Agency
45 Commerce Drive Suite #2
72 State House Station
Augusta, Maine 04333-0072

Or email <a href="mailto:steven.mallory@maine.gov">steven.mallory@maine.gov</a>

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